

New Visitor Access System Coming March 2017

Why Change?

For the last 7 years the Homes Association has used QuickPass to provide access control software and hardware to manage visitor access into the Village. Over the last couple of years we have become dissatisfied with the reliability of their system, the lack of advancement in technology, and the continued increase in costs.

How was the New System Selected?

In 2016 representatives from the Emergency Services, Technology, and Long Range Planning and Finance Committees conducted a review of the current system and evaluated other systems that would provide better service, more advanced technology and reduce our ongoing costs. At the December Board of Directors monthly meeting the Board voted to enter into a contract with a company called dwellingLIVE to provide visitor access control to the community. The transition to the new system will occur in February and early March 2017.

How will dwellingLIVE be an Improvement?

dwellingLIVE will provide better service to the Village:

- Reduce our yearly operating costs.
- Reduce the time needed for Gate Officers to process cleared guests.
- Provide residents the ability to send their guests a QR code by e-mail to expedite Village entry.
- Provide phone entry box/QR code reader for use after gate staffing hours (all four gates with the exception of Gate 1 which is staffed 24/7).
- Improve the camera coverage at Village gates.
- Provide a more reliable system to manage the nearly 500,000 annual visitors to the Village.

What Changes will you see?

The transition to dwellingLIVE should be relatively seamless to residents. The transponders you currently use for entry into the Village will not change and will continue to work with dwellingLIVE. The new system will require you to establish a user name and password on the dwellingLIVE website. More information will be provided on that process in the near future. The Homes Association will provide training sessions to help you if you need assistance in establishing your account on line with dwellingLive. Watch for more information on this transition in future Village Weekly e-mail blasts.

Questions?

Please contact Mark Larson, General Manager at 303.914.1345, or Rick Plotke, Director at Emergency Services at 303.688.6447.